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Access to Scripts, Reviews of Results and Appeals Policy 2024-2025

Blue Coat CE Secondary School

Policy Date: September 2024

Review Date: September 2025

Document History

Version	Status	Date	Author	Summary Changes
V1		September 2023	Kelly Jobson	Updated to Reflect JCQ changes 2023-2024
V2		September 2024	Kelly Jobson	Updated to reflect JCQ Changes highlighted in yellow.

These procedures are reviewed and updated annually to ensure that Blue Coat School deals with candidates requests for access to scripts, clerical re-checks, reviews of marking, reviews of moderation and appeals to the awarding bodies in accordance with current requirements and regulations.

Reference in these procedures to GR and PRS refer to the JCQ publications **General Regulations for Approved Centres** and **Post-Results Services**.

Introduction

Following the issue of results, awarding bodies make post-results services available.

The JCQ post-results services currently available are detailed below.

Access to Scripts (ATS):

- Copies of scripts to support reviews of marking

Copies of scripts to support teaching and learning Reviews of Results (RoRs):

- Service 1 (Clerical re-check) - This is the only service that can be requested for objective tests (multiple choice tests)
- Service 2 (Review of marking)
- Priority Service 2 (Review of marking) - This service is only available for externally assessed components of GCE A-level specifications (an individual awarding body may also offer this priority service for other qualifications)
- Service 3 (Review of moderation) - This service is not available to an individual candidate

Appeals:

- The appeals process is available after receiving the outcome of a review of results. This can only be actioned by the Centre on approval of the Head of Centre.

Purpose of the Procedures

The purpose of these procedures is to confirm how Blue Coat School deals with candidates requests for access to scripts, clerical re-checks, reviews of marking, reviews of moderation and appeals to the awarding bodies in compliance with JCQ regulations (GR 5.13).

Details of these procedures are made widely available and accessible to all candidates by the issue of a Candidate Exam Handbook in the autumn/spring term/signposts on the school/college website, etc.

The Arrangements for Post-Results Services

- Candidates must be made aware of the arrangements for post-results services prior to the issue of results (GR 5.13).
- A review of moderation cannot be undertaken upon the work of an individual candidate or the work of candidates not in the original sample.

The appeals process is available after receiving the outcome of a review of results at Blue Coat School.

- Candidates are made aware of the arrangements for post-results services prior to the issue of results
- Candidates are also informed of the periods during which senior members of centre staff will be available/accessible immediately after the publication of results so that results may be discussed, and decisions made on the submission of reviews of marking (GR 5.13)
- Candidates are made aware/informed by the issue of a Candidate Exam Handbook in the autumn/spring term/signposts on the school website, and referenced in a special Exam Assembly.
- Full details of the post-results services, internal deadline(s) for requesting a service and the fees charged (where applicable) are provided by Kelly Jobson Exam Manager On results day/following the issue of results.

Dealing with Requests

All post-results service requests from internal candidates must be made through the centre (GR 5.13)

At Blue Coat School the process to request a service is by completing a Post-results services: request, consent and payment form available from the Exams office.

Candidate Consent

Candidates must provide their written consent for clerical re-checks, reviews of marking, and any subsequent appeal, and access to scripts services offered by the awarding bodies after the publication of examination results (GR 5.13) (As applicable, it will be ensured that any private candidates are made aware that all post-results service requests can be made directly through the relevant awarding body) . This consent includes confirmation that the candidate understands that the final subject grade and/or mark awarded following a clerical re- check or a review of marking, and any subsequent appeal, may be lower than, higher than, or the same as the result which was originally awarded. Candidate consent will only be sought/accepted after the publication of results.

The school will retain consent forms or e-mails from candidates (including from candidates where the school has requested to use their scripts) for at least six months following the outcome of a clerical re-check or review of marking or any subsequent appeal.

Submitting Requests

Blue Coat School will:

- Submit requests electronically for clerical re-checks, reviews of marking, reviews of moderation and access to scripts by the published deadline(s) in accordance with the JCQ publication Post-results services (GR 5.13)

- Submit requests for appeals in accordance with the JCQ publication A guide to the awarding bodies' appeals processes (GR 5.13)
- Confirm the awarding body's acknowledgement of receipt of a review of results request prior to the deadline for submission of post-results services and regularly check the progress of the request online.

Dealing with Outcomes

Blue Coat School will:

Ensure outcomes of clerical re-checks, reviews of marking, reviews of moderation and appeals that are made are communicated to candidates as soon as possible (GR 5.13). Candidates will be notified by being emailed a copy of the outcome notification from the awarding body.

Managing Disputes

At Blue Coat School any dispute/disagreement will be managed in accordance with the internal appeals procedure to manage disputes when a candidate disagrees with a centre decision not to support an application for a clerical re-check, a review of marking, a review of moderation or an appeal (GR 5.13).

Changes 2024/2025

(Updated) Under the heading **Reviews of Results (RoRs)**, Service 2 and Priority Service 2 qualification details updated.

(Updated) Under the heading **Candidate consent**: Bullet points updated:

- Candidates must provide their written consent for clerical re-checks, reviews of marking, and any subsequent appeal, and access to scripts services offered by the awarding bodies after the publication of examination results (GR 5.13) (As applicable, it will be ensured that any private candidates are made aware that all post-results service requests can be made directly through the relevant awarding body)
- Acquire written candidate consent (accepting informed consent via candidate email) in all cases before a request for a clerical re-check, a review of marking, and any subsequent appeal, or an access to scripts service request is submitted to the awarding body

Centre-Specific Changes

No centre specific changes made to this document

Reviewed: Kelly Jobson September 2024
Next Review Date: September 2025
Approved by Directors: 23 September 2024

Signed:



Lois Whitehouse
CEO



Nicky Aston
Chair of Standards